



ISWARABENA SDN BHD

QUALITY OBJECTIVE

**The Management and staff of
Iswarabena Sdn Bhd shall strive to achieve
the quality objectives**

Tenders & Contracts

- To achieve at least 10% success on total value of tenders and quotations submitted to clients annually.

Construction

- To deliver projects to clients on time.
- Cost saving of a least 5% on 5 major materials that consumed in each project from the market price to the actual price purchased.

Purchasing

- To ensure that at least 70% of suppliers appointed on projects achieve Grade C and above annually.
- To ensure that at least 70% of sub contractors appointed on projects achieve Grade C and above annually.
- To ensure that at least 70% of consultants appointed on projects achieve Grade C and above annually.

Human Resource Management

- To achieve at least 70% of Annual Training Plan Successfully in meeting the competency requirements for ISB staffs.



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RUZIANA KARIM
Date : 1.4.2023

